

**LADBROKE ASSOCIATION
QUESTIONNAIRE ON SUBTERRANEAN DEVELOPMENTS IN
KENSINGTON**

We would be grateful if you would complete this questionnaire and return it by 31 March 2009 to the address given in the accompanying letter.

Question	Answer (please continue answers on a separate piece of paper if necessary)
1. Address of the property developed 2. Date planning granted 3. Your address	
2. Approximately how long did the work on the subterranean development take? Did it take longer than originally predicted, and if so, how much longer?	
3. What involvement did you have in the run-up to the work? For instance, did you see and comment on the original planning application? did your neighbours or their builders consult you before work started? Were you able influence the plans? Were you given adequate warning before the work began? Did you have a Party Wall Agreement with your neighbour, and if so did you make any claims under it?	

<p>4. During the construction, was any damage caused to your building or garden, eg cracks in the walls, flooding, damage to trees etc? If so, please could you describe the problem.</p>	
<p>5. Was remedial action taken by your neighbour or their contractors to deal with the problem? Was any remedial action taken satisfactory? If not, why not?</p>	
<p>6. Do you consider that you were exposed to excessive noise, dust, vibration, parking problems, difficulty with access to your property, mess left on it or other nuisance during the construction? If so, please describe the nuisance and the adverse effects that it had on you. Could your neighbours and their builders have avoided problems by being more cooperative?</p>	

<p>7. Did you contact the Council about any of the problems during or after the construction work, and if so, whom did you approach? Did they respond satisfactorily?</p>	
<p>8. Since the development was completed, have any new problems emerged which you think were caused by the work, e.g. fresh cracking in party walls; flooding or problems with rainwater run-off; trees dying? If so, please could you describe the problems and say how they have been dealt with.</p>	
<p>9. Do you reckon that you were left out of pocket financially as a result of the development work? If so, by roughly how much and why?</p>	

<p>10. Have you any suggestions as to how the construction of such developments could be improved in future to reduce the problems for neighbours? For instance better consultation at the beginning of the process; restricting noisy periods; hot-line for complaints?</p>	
<p>11. Have you any other comments or suggestions as a result of your experience?</p>	
<p>12. We would be grateful for your name and an email address or telephone number, if you are prepared to give them, so that we can follow up any questions that arise from your answers. This information will be seen only by the members of the Committee of the Association and will be passed to no one else</p>	